

PRIME 4

FIRMWARE UPDATE INSTRUCTIONS

OPTION 1 - Prime 4 “Firmware update (USB Updater)”

This is a file that needs to be transferred to a USB to update the PRIME 4 locally.

- Go to <https://www.denondj.com/downloads> and navigate to STAND ALONE DJ SYSTEMS > PRIME 4
- Download the **FIRMWARE UPDATE (USB UPDATER)** file
- Unzip PRIME 4 update file (note: this zip file should have a '.img' in the filename)
- Copy the xxxx.img file to the root folder of an exFat or Fat32 USB drive
- Eject the drive safely and insert into your PRIME 4
- Power on PRIME 4
- Hold **VIEW** button for 2 seconds to open the menu
- Tap **UTILITY** icon
- Swipe up to scroll down to bottom of page to the **UPDATE FIRMWARE** section
- Tap the word **REBOOT**
- Confirm that this is the correct version you want to update to by pressing yes.
- The PRIME 4 display should now show update screen the following text: **Updating... Player will reboot after update. Do not power off.**
- After the update is finished the unit will reboot with the new firmware. It's advisable to power cycle the unit again manually before use.

Tip: Make sure that any drives with a USB firmware update file are first removed when rebooting into FW update mode. If an update file is detected on a drive, the firmware updater will update from the file instead of from the computer.

OPTION 2 - Prime 4 “Firmware update”

This is an app downloaded to your computer that will update PRIME 4 via the blue USB cable provided.

- Go to <https://www.denondj.com/downloads> and navigate to STAND ALONE DJ SYSTEMS > PRIME 4
- Download the FIRMWARE UPDATE file for either MAC or WINDOWS
- Download and unzip PRIME 4 update file
- Connect PRIME 4 to your computer via the blue USB cable provided and switch on
- Unzip the Updater file and run the application
- Follow the onscreen prompts to update
- Once complete, power cycle PRIME 4 before use.

Tip: Make sure that any drives with a USB firmware update file are first removed when rebooting into FW update mode. If an update file is detected on a drive, the firmware updater will update from the file instead of from the computer.

USEFUL LINKS

[Website](#) | [Official Denon DJ Forum](#) | [Get Started With PRIME 4](#) | [PRIME 4 FAQ](#) | [PRIME 4 User Manual](#)