



RC-F400S

Latest Firmware Version: 5.03

Release Date: September 22, 2014

Update Process and Verification

To update the firmware on your RC-F400S:

1. Set up your DN-700C / DN-501C / DN-700R / DN-500R to communicate with RC-F400S by doing the following:
 - i. Press the **Menu** button on your DN-700C / DN-501C / DN-700R / DN-500R while it is stopped.
 - ii. Select **System Setting**, and press the **Jog Wheel**.
 - iii. Select **Serial Bit Rate**, and press the **Jog Wheel**. When **Serial Bit Rate** flashes, use the **Jog Wheel** to set it to **38400**.
 - iv. **If you are using DN-700C / DN-501C:** Set **11 Serial Protocol** to **RC**.
 - v. Press the **Menu** button again.
 - vi. Power off your DN-700C / DN-501C / DN-700R / DN-500R, and then power it on again.
2. Prepare the RC-F400S update by doing the following:
 - i. Unzip the contents of the downloaded **.zip** file to your Desktop.
 - ii. Transfer the **RC-F400Sup.bin** file from that **.zip** file to the root directory of a USB storage device.
 - iii. While your DN-700C / DN-501C / DN-700R / DN-500R is stopped, insert the USB storage device into it.
3. Power on RC-F400S, and note the number under the Denon Professional logo on the startup screen—you will need to know this number for Step 7. After noting the number, power off the RC-F400S.
4. Make sure your DN-700C / DN-501C / DN-700R / DN-500R is securely connected to a power outlet, and then power it on.
5. Make sure the RC-F400S is securely connected to a power outlet. Use an RS232C straight cable to connect the RC-F400S to your DN-700C / DN-501C / DN-700R / DN-500R, and leave the RC-400S powered off.
6. Make sure your DN-700C / DN-501C / DN-700R / DN-500R is stopped. If it is not, press the **Stop** button on its front panel.

7. If the firmware version on your RC-F400S is **newer than v3.03**, power it on. The RC-F400S display will show the update message: **RC-F400S update is available. Do it now?**

If the firmware version on your RC-F400S is **older than v3.03**, press and hold the **Shift** button on the front panel of your DN-700C / DN-501C / DN-700R / DN-500R, and then power on the RC-F400S. Hold both buttons until the RC-F400S display shows the update message: **RC-F400S update is available. Do it now?**
8. To start the update, select **Yes**. A progress bar will show how much of the update is completed. *During the update process, do not power off the RC-F400S or DN-700C / DN-501C / DN-700R / DN-500R, and do not disconnect either of them from the power outlet.*

To cancel the operation instead, select **No**.
9. Allow the update process to complete. After the update is completed, **Completed!! Please turn off power.** will appear on the RC-F400S display. At this point, power off the RC-F400S. Your RC-F400S now has the newest firmware.
10. Remove your USB storage device from your DN-700C / DN-501C / DN-700R / DN-500R, and delete the **.bin** files.

To check the firmware version on your RC-F400S, power on RC-F400S. The firmware version number will appear under the Denon Professional logo on the startup screen.

Changes

Firmware Version 5.03 (September 2014)

- Fixed an issue where file browsing with DN-700R / DN-500R sometimes did not work after the media was connected.

Firmware Version 5.02 (May 2014)

- Fixed an issue where **Play/Pause** would not work with DN-700C / DN-501C / DN-700R / DN-500R.

Firmware Version 5.01 (September 2013)

- Added connectivity support for DN-700C / DN-501C / DN-700R / DN-500R.

Firmware Version 3.03 (December 2012)

- Fixed an issue where the playback status changes to Rec Pause after pressing Play/Pause at the end of a file with DN-F650R.
- Fixed an issue where **It Failed** message appears after loading folder at Hot Start menu with DN-F650R.

Firmware Version 3.02 (April 2012)

- Fixed an issue where **It Failed** message appears after pressing **F4**.

Technical Support

For additional help, visit [**denonpro.com/support**](http://denonpro.com/support).