



## SLIDES 2 PC (2010) Driver Installation Instructions

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## 1 Before you begin

Before installing the drivers, you *must* perform the following:

### 1.1 Make sure you have downloaded the correct driver package for the SLIDES 2 PC model that you own

There is more than one model of the SLIDES 2 PC scanner. Each one requires different software and drivers. Installing the incorrect drivers will prevent your product from working.

These instructions, and the drivers in this installation package, are for the following product:



#### SLIDES 2 PC (2010)

The product support website for this product is:

<http://www.ionaudio.com/slides2pc>

This instructions and drivers are **NOT** for either of the following products:

[SLIDES 2 PC](#)



[SLIDES 2 PC Express](#)



## 1.2 Choose the driver that correctly matches the operating system (32 Bit or 64 Bit) on your computer

How to determine whether you have 32 Bit or 64 Bit Windows installed on your computer

### Windows Vista or Windows 7

If you have Windows Vista or Windows 7, there are two methods to determine whether you are running a 32-bit or a 64-bit version. If one does not work, try the other.

#### Method 1: View System window in Control Panel

1. Click **Start**, type **system** in the **Start Search** box, and then click **system** in the **Programs** list.
2. The operating system is displayed as follows:
3. For a 64-bit version operating system: **64-bit Operating System** appears for the **System type** under **System**.
4. For a 32-bit version operating system: **32-bit Operating System** appears for the **System type** under **System**.

#### Method 2: View System Information window

1. Click **Start**, type **system** in the **Start Search** box, and then click **System Information** in the **Programs** list.
2. When **System Summary** is selected in the navigation pane, the operating system is displayed as follows:
3. For a 64-bit version operating system: **x64-based PC** appears for the **System type** under **Item**.
4. For a 32-bit version operating system: **x86-based PC** appears for the **System type** under **Item**.
5. If you cannot determine the operating system bit count with these methods, go to the "Next Steps" section.

### Windows XP

If you have Windows XP, there are two methods to determine whether you are running a 32-bit or a 64-bit version. If one does not work, try the other.

#### Method 1: View System Properties in Control Panel

1. Click **Start**, and then click **Run**.
2. Type **sysdm.cpl**, and then click **OK**.
3. Click the **General** tab. The operating system is displayed as follows:
  - For a 64-bit version operating system: **Windows XP Professional x64 Edition Version <Year>** appears under **System**.
  - For a 32-bit version operating system: **Windows XP Professional Version <Year>** appears under **System**.**Note** <Year> is a placeholder for a year.

#### Method 2: View System Information window

1. Click **Start**, and then click **Run**.
2. Type **winmsd.exe**, and then click **OK**.
3. When **System Summary** is selected in the navigation pane, locate **Processor** under **Item** in the details pane. Note the value.
  - If the value that corresponds to **Processor** starts with **x86**, the computer is running a 32-bit version of Windows.
  - If the value that corresponds to **Processor** starts with **ia64** or **AMD64**, the computer is running a 64-bit version of Windows.

## 2 Connect the SLIDES 2 PC (2010) to a USB 2.0 Port

The SLIDES 2 PC is a USB 2.0 device. In order to communicate with your computer, it needs to be connected to a USB 2.0 Port on your computer.

**Note:** Do not connect through a USB hub. If you have a desktop PC (as opposed to a Laptop), avoid USB ports on keyboards or monitors, or USB ports located on the front of the computers.

You may find you have to disconnect all other USB devices other than a keyboard and mouse. Other USB devices such as web cams, USB microphones, USB headsets, USB Skype and Magic Jack phones, USB speakers as well as TV capture devices from other manufacturers may interfere with your SLIDES 2 PC working properly. Please disconnect these for purposes of troubleshooting.

### 2.1 How to determine if your computer is USB 2.0 Ports

#### Windows 7

1. Select **Start** from the bottom-left corner of your screen.
2. Choose **Control Panel**.
3. Select the first option called **System and Security**.
4. Select **System**. On the left hand of this window locate, and double-click **Device Manager**. You will be presented with a list of all the components installed on your computer.
5. In the hardware devices list you will notice a section for USB. If you see an item that says Enhanced USB Host Controller, your computer has USB 2.0.

#### Windows Vista

1. Select the **Start** menu at the bottom-left of your screen.
2. Choose **Control Panel**.
3. In the window that opens, double-click the control panel titled **System**. If there is no item titled **System** listed in the Control Panels window, click the link in the upper-left of the window titled **Classic View**. The **System** Control Panel icon should now be visible to the right. Double-click it to open the **System Properties** window.
4. At the top of the **Control Panel > System** window that opens, click the tab titled **Hardware**.
5. Then in the upper-left of the window, under **Tasks**, click the link labeled **Device manager**. You will be presented with a list of all the components installed on your computer.
6. In the hardware devices list you will notice a section for USB. If you see an item that says Enhanced USB Host Controller, your computer has USB 2.0.

#### Windows XP

1. Select the **Start** menu at the bottom-right of your screen.
2. Choose **Control Panel** (or **Settings**, then **Control Panel** on some computers).
3. In the window that opens, double-click the control panel titled **System**. If there is no item titled **System** listed in the Control Panels window, click the link in the upper-left of the window titled **Switch To Classic View**. The **System** Control Panel icon should now be visible to the right. Double-click it to open the **System Properties** window.
4. At the top of the **System Properties** window that opens, click the tab titled **Hardware**.
5. Then click the button labeled **Device manager**. You will be presented with a list of all the components installed on your computer.
6. In the hardware devices list you will notice a section for USB. If you see an item that says Enhanced USB Host Controller, your computer has USB 2.0.

#### Some common USB 2.0 host controllers you may see are:

- Intel Enhanced
- SiS Enhanced
- VIA Enhanced
- ALi Enhanced
- Standard Enhanced
- NEC Enhanced.

**Note:** If there is no mention of **Enhanced USB** then the computer has USB 1.1 ports only.

### 3 Install the SLIDES 2 PC (2010) Drivers

There are two drivers included with this driver package: 34 Bit Windows, and 62 Bit Windows.

1. Open the folder containing the driver that matches the version of Windows you have installed on your PC (64 Bit or 32 Bit). See [above for instructions](#) on determining this:
  - 32 Bit Windows Driver
  - 64 Bit Windows Driver
2. Find and double-click the file titled **setup.exe** to begin the driver installation process.
3. Proceed through the on-screen prompts and instructions to complete the driver installation.

### 4 Technical Support

#### Log On

Each ION product has a dedicated support page on our website. Please visit [www.ionaudio.com](http://www.ionaudio.com). Here you can find:

- Software and Firmware updates
- Driver updates
- Product manuals
- Troubleshooting guides

#### Email

You can also contact our customer support team by e-mail. We'll be happy to help you get up and running as quickly as possible!

- Visit [www.ionaudio.com/supporthome](http://www.ionaudio.com/supporthome) to get started.

#### Call

##### Before you call:

- Please have our product, and product documentation with you.
- Whenever possible, have your product powered on, and running.

##### US Customer Support: 401-658-3743

- We are available to help you 8:30AM - 6:30PM EST Monday through Friday (except holidays).

##### United Kingdom Customer Support: 01252 896 000

- We are available to help you 9:30AM - 6:00PM GMT Monday through Friday (except holidays).