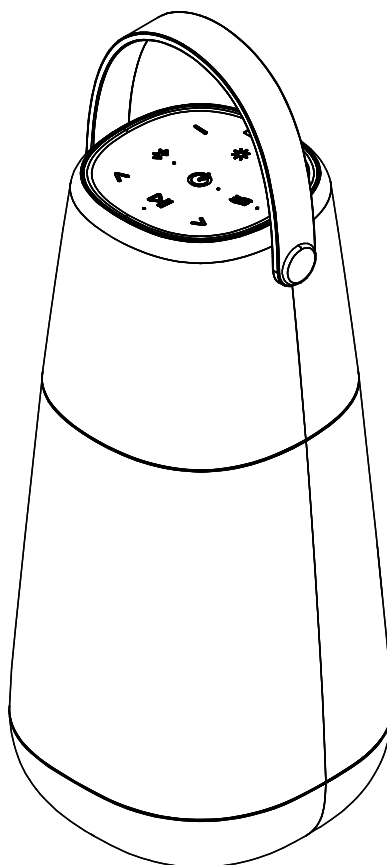


ION®

GLOWTIVE

User Guide

English



ionaudio.com/support

TABLE OF CONTENTS

INTRODUCTION	3
Box Contents	3
Support	3
SETUP	4
Charging and Battery Information	4
Outdoor Use and Care	5
FEATURES	6
Top Panel	6
Rear Panel	8
OPERATION.....	9
Pairing a Bluetooth® Device	9
Using Smart Connect Mode	10
Linking Multiple Speakers with Multi-Sync™	11
App Control.....	12
TROUBLESHOOTING	13
APPENDIX.....	14
Technical Specifications.....	14
Trademarks & Licenses	15

INTRODUCTION

Thank you for purchasing the Glowtivate speaker. At ION, your entertainment is as important to us as it is to you. That's why we design our products with one thing in mind—to make your life more fun and more convenient.

Note: Before you first use the product, please fully charge the batteries. Your unit was purposely shipped with a reduced battery charge to ensure safe transit. For optimal charging, power off the speaker while charging.

Use the included USB-A to USB-C® Charging Cable to connect the unit to a 5V, 2A power adapter (not included) connected to a power outlet and let it charge for up to 5.5 hours (depending on the specifications of your adapter). This helps ensure the longest life for your battery.

Box Contents

Glowtivate

USB-A to USB-C® Charging Cable (3.2 ft / 99 cm)

Quickstart Guide

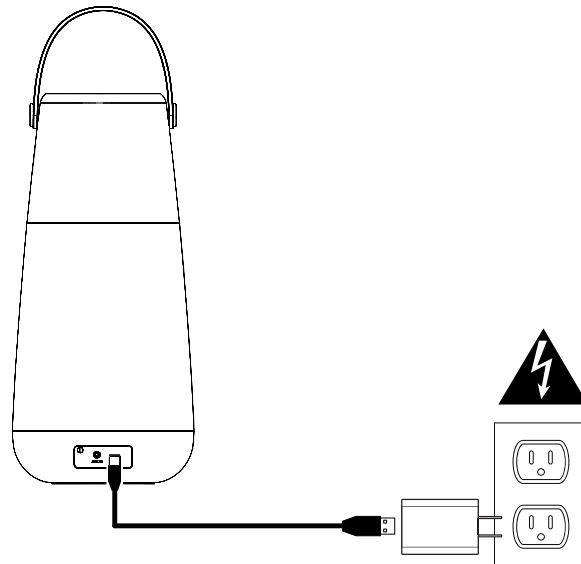
Support

For the latest information about this product (documentation, technical specifications, system requirements, compatibility information, etc.) and product registration, visit ionaudio.com.

For additional product support, visit ionaudio.com/support.

SETUP

Charging and Battery Information



For the quickest charging time, power off Glowtivity and use the included USB-A to USB-C® Charging Cable to connect the USB-C® charging port on the rear panel of the speaker to a USB power adapter (DC 5V, 2A; not included) connected to a power outlet, or your computer (powered on). A full charge can take up to 5.5 hours, depending on the specifications of your 5V, 2A adapter.

Here are some other recommendations for getting the longest life from the internal battery.

General Usage	Fully charge the battery before using it. Avoid full discharge of the battery if possible. Li-Ion batteries are maintenance-free, and the battery will last longest when operating between 30-80% charged. Do not use the product while charging the battery. Do not charge the battery in exceedingly hot (greater than 90°F/32°C) or exceedingly cold (less than 32°F/0°C) temperatures.
Storage	For best product longevity, do not store at exceedingly hot (greater than 90°F/32°C) or exceedingly cold (less than 32°F/0°C) temperatures. For best product longevity, store with a 50% battery charge. If you leave the battery level low and do not charge it for 6 months, it may permanently lose capacity.
Repair	If the battery fails to charge, contact ION Audio at ionaudio.com.
Disposal	Bring the unit to a recycling center or dispose of in accordance with local ordinances.

Outdoor Use and Care

Though Glowtivity is water-resistant and able to tolerate splashing water, please review the tips below to get the best performance from your Glowtivity:

- Bring Glowtivity indoors during extreme cold, heavy rain, or melting snow.
- Please do not place Glowtivity in standing water or puddles.
- Please do not connect the power adapter to a Glowtivity in a wet environment. Make sure the power input, power adapter, and power outlet are all completely dry before making any connections.
- **WARNING:** Keep any non-water-resistant devices (phones, music players, etc.) in a dry place where they will not be affected by water and cause a risk of electric shock.

FEATURES

Top Panel



1. Power Button

Press and hold to turn Glowtivity on and off.

Double-press to disable or enable voice prompts.

Note: Glowtivity will automatically power off after 15 minutes if no audio is playing.



2. Bluetooth® Button

Press and hold this button to disconnect a Bluetooth device. See [Operation > Pairing a Bluetooth® Device](#) to learn how to connect a Bluetooth device.

You can also use Dual-Connect™ Audio to allow two devices to simultaneously connect to the speaker via Bluetooth.

Note: Dual-Connect™ Audio cannot be used in Multi-Sync™ mode.

Double-press this button to enter Multi-Sync™ mode. See [Operation > Linking Multiple Speakers with Multi-Sync™](#) to learn more.



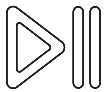
3. Ambient Sounds Button

Press this button to enter Ambient Sounds mode.

When enabled, press the **Play/Pause** button to play or pause the ambient sounds. Press the **</>** buttons to cycle between 10 ambient sounds:

- Babbling Brook
- Ocean Waves
- Rain forest
- Rain
- White Noise
- ASMR-inspired Brushing
- Bonfire
- Dreamscape
- Tibetan Bowls
- Traffic

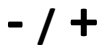
To exit Ambient Sounds mode, either press this button again or press the **Bluetooth** button to return to Bluetooth mode.



4. Play/Pause Button

Press this button to play or pause on a connected Bluetooth device.

Hold **Play/Pause** to trigger your device's smart assistant. Speak your command into the microphone located below **Play/Pause**. See [Operation > Using Smart Connect Mode](#) to learn more.



5. Volume Buttons

Press these buttons to decrease or increase the speaker volume.



6. Track Buttons

Press these buttons to go to the previous/next track on a Bluetooth connected device.

When in Ambient Sounds mode, press these buttons to cycle between ambient sounds.



7. Lights Button

Press this button to cycle through the six light modes:

- Candle Flicker
- Candle Color Solid, High
- Candle Color Solid, Medium
- Candle Color Solid, Low
- Color Cycling: Slowly phases through multiple colors. While color cycling, press and hold the **Lights** button to freeze on the current color. Press and hold the **Lights** button again to return to color cycling.
- Beat Sync: Slowly phases through multiple colors and reacts to the beat of music being played.
- Off

Rear Panel

Note: Pull the tab on the protective rubber panel to release it and access the rear panel port.



AUX IN

8. Aux In

Connect a CD player, MP3 player, or other audio source to this 1/8" (3.5 mm) input.



5V 2.0A

9. USB-C® Charging Port

Use the included USB-A to USB-C® Charging Cable to connect the unit to a 5V, 2A power adapter (not included) connected to a power outlet. A solid red LED will appear next to the **Power** button to indicate that the speaker is charging. For fastest charging, power off Glowtivity. When charging is complete, the red LED will turn off.

Pairing a Bluetooth® Device

1. Turn on your Bluetooth device.
2. Turn on Glowtivity by holding down the **Power** button for 2 seconds. When the unit is first turned on, it will automatically enter Bluetooth pairing mode.
3. Navigate to your device's Bluetooth setup screen, find **GLOWTIVE**, and connect. When connected, the Bluetooth LED will be lit solid blue, and you will hear "Connected" if voice prompts are enabled.

Note: If your Bluetooth device prompts for a pairing code, enter "0000".

To disconnect a paired device, do any of the following:

- Turn off Bluetooth from your device's Bluetooth settings. The speaker will enter Bluetooth pairing mode to make it available for another device.
- Press and hold the Bluetooth button to disconnect and re-enter pairing mode.

Once you have disconnected, you will hear "Bluetooth Disconnected" if voice prompts are enabled.

Tip: Double-press the **Power** button to turn voice prompts on or off.

Bluetooth Dual-Connect™

This feature allows for two devices to connect via Bluetooth simultaneously.

Note: This feature does not work in Multi-Sync™ Mode.

1. Connect your Bluetooth device "A" to Glowtivity as described [above](#).
2. On device "B," navigate to the Bluetooth setup screen, find **GLOWTIVE** and connect. Connecting device "B" will not disrupt the music that is playing from device "A".

Note: If play is pressed on device "B's" media player app, the music on device "A" will pause, and the music on device "B" will play through Glowtivity. If play is pressed on device "A's" media player app, the music on device "B" will pause, and the music on device "A" will play through Glowtivity.

Using Smart Connect Mode

Smart Connect Mode allows you to connect and speak commands through Glowtivity to Android and iOS devices that have a smart assistant.

1. Connect to your device via Bluetooth (see [Pairing a Bluetooth® Device](#), above).
2. Press and hold **Play/Pause** on Glowtivity to enter Smart Connect Mode. If music is playing at the time, it will be paused. The device's default native sound will be heard through Glowtivity (if your device's settings are set to play a sound).
3. Speak commands to Glowtivity at a normal volume within 3.2 ft. (1 meter) away from the microphone. The smart assistant should reply to the spoken commands and will be heard through Glowtivity.
4. After the smart assistant has spoken a reply or if no command is given, the smart assistant will "stop listening" based on the device's native settings and will exit Smart Connect Mode. If music was playing prior to Step 2, the music will un-pause and continue to play.

To disconnect, press and hold **Play/Pause** again.

Linking Multiple Speakers with Multi-Sync™

1. Connect to one Glowtivate speaker using the steps in [Pairing a Bluetooth® Device](#) above. This will be the "primary" speaker.
2. Double-press the **Bluetooth** button on the primary speaker to enter Multi-Sync™ mode. The **Bluetooth LED** will change from blue to solid white to indicate it is in Multi-Sync™ mode.

Note: Glowtivate speakers should be within 100 ft. (30 m) of each other to properly sync. The closer the speakers are, the faster they will sync.

Note: To exit Multi-Sync™ mode, double-press the Bluetooth button again.

3. Power on any other speakers. Press and hold the **Bluetooth** button on the secondary speakers to disconnect any currently connected Bluetooth sources.
4. Double-press the **Bluetooth** button to enter Multi-Sync™ mode for the secondary speakers. The **Bluetooth LED** will begin flashing green and the secondary speakers should automatically sync to the primary speakers.
5. Once a successful sync is established, the **Bluetooth LED** on the secondary speaker will be lit solid green, and you will hear "Synced" from the "secondary" speaker.

Note: The Bluetooth range will be determined by the distance that your Bluetooth device is to the "primary" speaker. See [Technical Specifications](#) for Bluetooth and Multi-Sync™ ranges.

Tip: Glowtivate can sync audio with other Multi-Sync™-compatible ION Audio speakers. To find out more, visit ionaudio.com.

App Control

IMPORTANT: To ensure the best possible experience with the app, use the most current Android OS or iOS on your device.

Follow these steps to download the free app on your device:

1. Open the Apple App Store or Google Play on your device. Then, search for the **ION Sound Control™** app.
2. Follow the on-screen instructions to download and install the app. Once downloaded, the **ION Sound Control™** app will appear on your device's home screen.
3. Connect your device to Glowtivity via Bluetooth. See [Operation > Pairing a Bluetooth® Device](#) to learn how to do this.
4. Open the ION Sound Control™ app. If prompted, allow the app to access your device's Bluetooth and Location Services.
5. Follow the steps on screen to find and connect to your Glowtivity. Once connected, you can control various functions of the speaker, such as:
 - **Volume:** Adjust the speaker volume and microphone volume.
 - **Voice Prompts:** Enable or disable the voice prompts.
 - **Lights:** Change the light mode and colors.
 - **EQ:** Change the speaker's equalization.
 - **BT Connection:** Shows the Bluetooth connection status and track control.
 - **Ambient Sounds:** Shows the selection of ambient sounds to choose from.
 - **Multi-Syncing:** Displays the Multi-Syncing instructions.
 - **Battery Status:** Displays the battery level.
 - **Support:** Visit ionaudio.com, contact Technical Support, and view Warranty information and Frequently Asked Questions.

TROUBLESHOOTING

If the unit is not charging: Make sure the charging cable is properly connected to the power input and the power adapter, and the power adapter is properly connected to a power outlet.

If the sound is distorted: Try lowering the volume control of your sound source.

I hear a hum when cables are connected:

- Disconnect cables from the Aux input jack to see if it's a faulty cable.
- Make sure the signal cables are not placed near power cables.
- Connect all audio equipment power cables to outlets which share a common ground.

If there is too much bass: Try adjusting the tone or EQ control on the Glowtivity or your sound source to lower the bass level. This will allow you to play the music louder before clipping (distortion) occurs.

If you cannot connect your audio device to Glowtivity via Bluetooth:

- Have your audio device (e.g., smartphone or tablet) and Glowtivity as close together as possible while trying to connect. Make sure both the audio device and Glowtivity are unobstructed by walls, furniture, etc.
- Press and hold the **Bluetooth** button to disconnect Glowtivity from any other audio device and restart the search process. If this does not work right away, power off Glowtivity and then power it back on. See [Operation > Pairing a Bluetooth® Device](#) for more information.
- Reset the Bluetooth connection on your audio device by turning Bluetooth off and back on. You can find this under the Bluetooth menu in the Settings for your phone or other audio device.

If this does not work, and you have connected to Glowtivity before, find Glowtivity in the list of available or previously connected devices in your audio device's Bluetooth menu, tap the "gear" or "i" icon located next to it and then select **Unpair** or **Forget**. Turn Glowtivity off and back on and try pairing again once it reappears in your available devices list.

Note: If Glowtivity has been paired to another audio device recently that is still within range, you may need to repeat this process with that audio device to fully disconnect.

If you experience audio dropouts while playing music from a Bluetooth device, this may be happening because your unit is trying to link to another speaker. This can occur if you power off a speaker that was linked to your unit or if you have just turned on your unit and it is in Multi-Sync™ mode. To stop the audio dropouts, exit Multi-Sync™ mode by double-pressing the **Bluetooth** button. Alternatively, you can wait for your unit to link to another Glowtivity speaker if there is one within range.

APPENDIX

Technical Specifications

Model	iSP138C
Drivers	1 3.5" (88.9 mm) driver 2 passive radiators 2 1.0" (25.4 mm) tweeters
Frequency Response	80 Hz - 20 kHz
Water Resistance Class	IPX5
Wireless Technology	Bluetooth® - Classic Audio
Wireless Range *	Bluetooth Range: Up to 100 ft. (30.5 m) Multi-Sync™ Range: Up to 100 ft. (30.5 m) between speakers
Battery	Capacity: 2200mAh / 7.4V Battery Life: Up to 10 hours ** Charge Time: Up to 5.5 hours ***
Power	via USB-C® (DC 5V, 2A)
Dimensions (width x depth x height)	5.59"x 5.59" x 12" 141.9 x 141.9 x 304.8 mm
Weight	3.75 lbs 1.70 kg

Specifications are subject to change without notice.

* Bluetooth and wireless reception and range are affected by walls, obstructions, and movement. For optimal performance, place the product so it is unobstructed by walls or furniture and is raised off the ground.

** Battery performance varies with the features being used on the unit and volume at which content is being played. In typical usage for audio playback, exclusive of additional features, the Glowtivity battery lasts up to 10 hours with speaker volume at 50% and Bluetooth® device volume at 50%.

*** Charge time may vary based on 5V, 2A adapter specification.

Trademarks & Licenses

ION Audio is a trademark of inMusic Brands, Inc., registered in the U.S. and other countries.

The *Bluetooth* word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by ION Audio is under license.

App Store is a trademark of Apple Inc., registered in the U.S. and other countries.

Android and Google Play are registered trademarks of Google Inc.

All other product names, company names, trademarks, or trade names are those of their respective owners.



ionaudio.com